



## Service Announcement

October 1, 2011

**TO:** Telecommunications Coordinators

**FROM:** Dan Davis – Manager, Local Telephone Services  
CTS Telecommunication Services Division

**SUBJECT:** WebEx Rate Reduction

Consolidated Technology Services (CTS) is pleased to announce that rates for monthly accounts will be reduced from \$44 per month to \$35 per month, effective October 1, 2011.

**New reduced service rates are effective Oct. 1, 2011** (all rates are plus applicable taxes):

Meeting Center or Training Center Web Collaboration	Monthly recurring charge
<p><b>Monthly subscription</b> for Meeting Center or Training Center (with unlimited usage web collaboration and/or video)</p> <ul style="list-style-type: none"> <li>Up to 200 participants per session.</li> <li>Service includes VoIP audio at no additional charge.</li> <li>Subscriptions are dedicated to one person and cannot be shared.</li> <li>A subscription can only be used for one meeting at a time.</li> </ul>	<p>\$35.00 per month* (*monthly subscription includes VoIP audio at no additional charge)</p> <p><b>(Monthly subscriptions are the recommended way to purchase these services. Meeting Center is also available on a pay-as-you-go plan for \$0.17 per minute per user)</b></p>

Voice Conferencing	Per minute, per user
Toll free/callback (800 service)	<p>\$0.07 (Special quotes can be prepared for users with requirements over 100,000 minutes/month.)</p>
Toll (San Francisco based audio bridge)	<p>\$0.04 (long distance charges may apply)</p>
<p>VoIP (computer audio)** (**Requires participants to have sound cards, speakers,</p>	<p>Included with the purchase of a monthly license.</p>

and microphones. While VoIP audio quality is generally very good, it is influenced by the performance of the customer's Local Area or Wide Area Network. Therefore, there is no guarantee of voice quality.)	Available with the per minute account for \$0.02 per minute, per user.
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**To apply for a WebEX account**

To set up an account for this service, please [complete and submit the online application](#).

If you have questions about this service announcement, please contact the CTS Service Desk at (360) 753-2454 or (888) 241-7597.

WebEx is a cloud-based web collaboration application that allows participants to conduct meetings online. The application is HIPAA-compliant and is hosted on a private, dedicated network using a secure interface. Users can share presentations, participate in high-quality video sessions, and conduct audio conferences through any computer with an Internet connection. WebEx is also accessible by iPads and many smart phones.